Limited Warranty Policy

Electric Heaters

Manufacturer	Models	Warranty Length	Exclusions
Harvia	KIP	3 years	Elements and Rocks
Sauna 360	Designer B	3 years	Elements and Rocks
Homecraft	Revive	2 Years	Rocks
HUUM	Hive Mini and Drop	3 Years	Elements, Rocks, Sensors

Wood Burning Heaters

Manufacturer	Models	Warranty Length	Exclusions
Leisurecraft	Timberglow	5 years	Glass door, Ash Grate, Rocks
Narvi	Kaamos, Kuru, NC Black	2 years	Glass door, Ash Grate, Rocks
HUUM	Hive mini-wood	3 Years	Glass door, Ash Grate, Rocks
Leisurecraft	All Chimney kits	5 years	None

Cold Plunge Chillers

Manufacturer	Models	Warranty Length	Exclusions
Coldture	Chiller Pro	2 years	Filters
Penguin	Chiller	1 year	None

Dundalk LeisureCraft Inc. ("LeisureCraft") is committed to providing high-quality sauna heaters and accessories to our customers. To offer peace of mind, we will match the manufacturer's warranty on all eligible products purchased from us. If the manufacturer offers a warranty on the product, we will honor that warranty, ensuring the same terms, coverage, and duration.

This warranty is limited to the replacement of parts only. It does not cover any service, labor, or installation costs, which are expressly excluded.

This warranty does not apply to defects caused by normal wear and tear, improper installation, inadequate or improper maintenance, or failure to adhere to the manufacturer's installation, use, or care instructions.

All electrical connections must be made by a licensed electrician. Failure to comply with this requirement will void the warranty.

For warranty claims or inquiries, please contact LeisureCraft customer support at:

Phone: 888-923-9813 Email: support@leisurecraft.com

Dundalk LeisureCraft Inc.
318448 8th Line, Melancthon, Ontario Canada L9V 2K3
Ph: 519-923-9813 | Fax: 866-458-7583 | Web: www.leisurecraft.com